

# Order

SPICE 1-2-1 can be ordered directly via web or per mail. Please [contact](#) your SPICE 1-2-1 provider.

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The Company Solution [121-IS2012-COM] and the Corporate Solution [121-IS2012-COR] include trainings & workshops for performing the assessment and operating the tools.

## Upgrade Information

Upgrade of existing SPiCE 1-2-1-licenses up to Version 3.0.

The upgrade price depends on existing license(s) as well on your Tool-Version:

- Customers with an existing **maintenance agreement**:

- Version 1.x to 3.0: 20% of the existing license price.
- Version 2.x to 3.0: Update free of charge.
- Customers without an existing **maintenance agreement**:
  - Version 1.x to 3.0: 70% of the existing license price.
  - Version 2.x to 3.0: 60% of the existing license price.
- Upon **conclusion** of a **maintenance agreement** the upgrade price from **version 2.x** to version 3.0 is 40% of the existing license price. The maintenance costs amount 15% of the license price yearly. The minimum duration is 2 years. The agreement is automatically renewed for another year. The termination of the agreement has to be made in written form (fax or e-mail) at least 3 months before its expiration.

**Note:** This version represents the 2012 release of Part 5. Since the processes have changed (mostly structural, not from their content), assessment files from SPiCE 1-2-1 IS (2006) tool version 2.0.0 to 2.2.4 can not be opened with SPiCE 1-2-1: 2012 tool version 2.2.5 and vice versa. Upon request we still have another edition of the tool, which represents the 2006 release of Part 5.